

# INTRODUCTION

# CREST/GOOD MANUFACTURING COMPANY, INC.



The world's oldest and most progressive plumbing and heating specialty house...  
112 years young and still growing!

### **EAST COAST (MAIN OFFICES):**

90 Gordon Dr., Syosset, NY 11971

**Call: 800-645-1251      Fax: 516-921-4607**

### **WEST COAST BRANCH:**

380 Industrial Rd, San Carlos, CA 94070

**Call: 800-862-7378      Fax: 650-593-4488**

Crest Good proudly announces our new 2009 maintenance guide and parts catalog. In this newly formatted catalog, you will find almost 23,000 repair parts for plumbing needs, as well as exploded view breakdowns for America's most popular fixtures.

This catalog is separated into 10 chapters, covering: 1) Individual Repair Parts; 2) Lav, Kitchen, and Shower Fixture Breakdowns; 3) Undersink Repairs; 4) Toilet Tank Repairs; 5) Chemicals; 6) Tools; 7) Valves and Fittings; 8) Flushometer Repairs; 9) Complete Fixtures, and 10) Safety Equipment.

We also carry many obsolete parts... if you don't see a needed part in this catalog, all you have to do is call or fax us -- we probably have it! We can even custom manufacture parts "to order."

Your Crest/Good District Manager can visit you at regular intervals, balancing your stock and preparing your reorder needs. They will also anticipate your needs so that you will not be under- or overstocked. Crest/Good District Managers will *never* process an order without approval from you or your parts buyer.

You can call in your order toll free, fax your order 24 hours a day, or register at [WWW.CRESTGOOD.COM](http://WWW.CRESTGOOD.COM) to order parts online, and the parts you need will be shipped to you within 24 hours.

Call today and see how much maintenance time and money the Crest Good system can save you!

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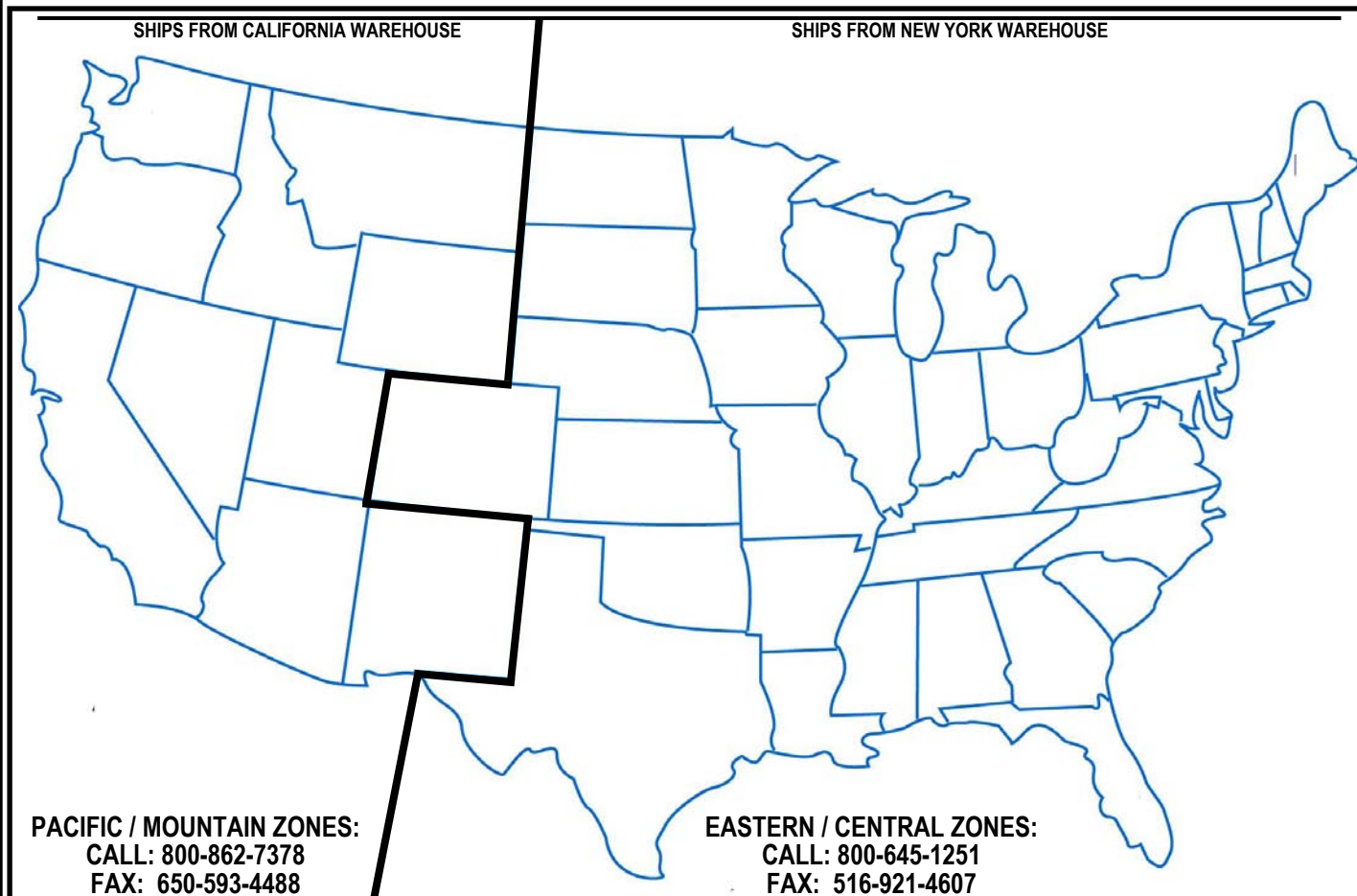
**Crest/Good Mfg. Co.,** Manufacturers of Quality Plumbing & Heating Specialties & Brass Since 1896  
90 Gordon Drive, Syosset, NY 11971 • East./Central Phone: 1-800-645-1251 • Mtn./Pacific Phone: 1-800-862-7378



# INTRODUCTION

## **CREST/GOOD** MANUFACTURING COMPANY, INC.

**MANUFACTURERS AND DISTRIBUTORS OF QUALITY OEM  
PLUMBING AND HEATING SPECIALTIES AND BRASS FIXTURES  
SINCE 1896**



**PIONEERS IN THE PLUMBING AND HEATING MAINTENANCE FIELDS  
FOR OVER A CENTURY**

**FIRST WITH GOLD PAK FAUCET REPAIR KITS  
FIRST WITH GOLD PAK STEM KITS  
EXCLUSIVE DISTRIBUTOR OF BIG BEN FLAPPERS  
EXCLUSIVE DISTRIBUTOR OF CREST/GOOD STEM GREASE  
EXCLUSIVE DISTRIBUTOR OF ROYAL BLUE TANK BALLS  
FIRST WITH BUNA N HEAT-PRUF WASHERS  
FIRST WITH BUNA N HEAT-PRUF O-RINGS  
EXCLUSIVE DISTRIBUTOR OF LEAK PRUF TANK FLOATS  
THE LIST GOES ON AND ON AND ON....**

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# INTRODUCTION

## Terms, Delivery, Conditions, and General Data

### **TERMS:**

2% 10, net 30: Cash Discount of 2% allowed if payment is made 10 days from receipt of invoice; net invoice is due in 30 days.


### **PAYMENT:**

We accept Visa, MasterCard, and American Express, as well as cash, money orders, cashiers checks and company checks for payment of outstanding invoices. Prices are quoted in US dollars

### **DELIVERY:**

Most packages ship UPS ground within 24 hours of receipt of order. Some items must be shipped via common carrier, due to size or weight. Delivery is contingent on our ability to obtain supplies and raw materials; upon government regulations, upon strikes and other causes beyond our control.

### **FREIGHT:**

Freight is allowed on all orders over \$200.00, except on shipment of certain chemicals, items marked with a truck symbol (  ), and special order items. Orders under \$200.00 are F.O.B. Syosset, New York; or San Carlos, California. Freight is prepaid and is listed as a separate item on invoices.

### **RETURNS:**

Crest Good accepts returns on stocking items, provided customer requests return authorization in advance. Special order items may not be returned. No material may be returned without prior permission, nor under any circumstances after 120 days from the invoice date. Material returned without permission will be at customers' own risk.

### **CLAIMS:**

Claims for shortages must be made within 5 days of receipt of the shipment. Defective items will be replaced without charge. No consequential charges for damages or labor in repairing or replacing material will be allowed.

### **HOW TO ORDER:**

To avoid errors in shipment, please order by Catalog number and description, as listed in this catalog, or by OEM number if the Crest Good catalog number is unavailable. Some items must be ordered in case quantities, as noted in the product description.

### **PRICES:**

All orders are accepted on the basis of prices prevailing at the time of the shipment.

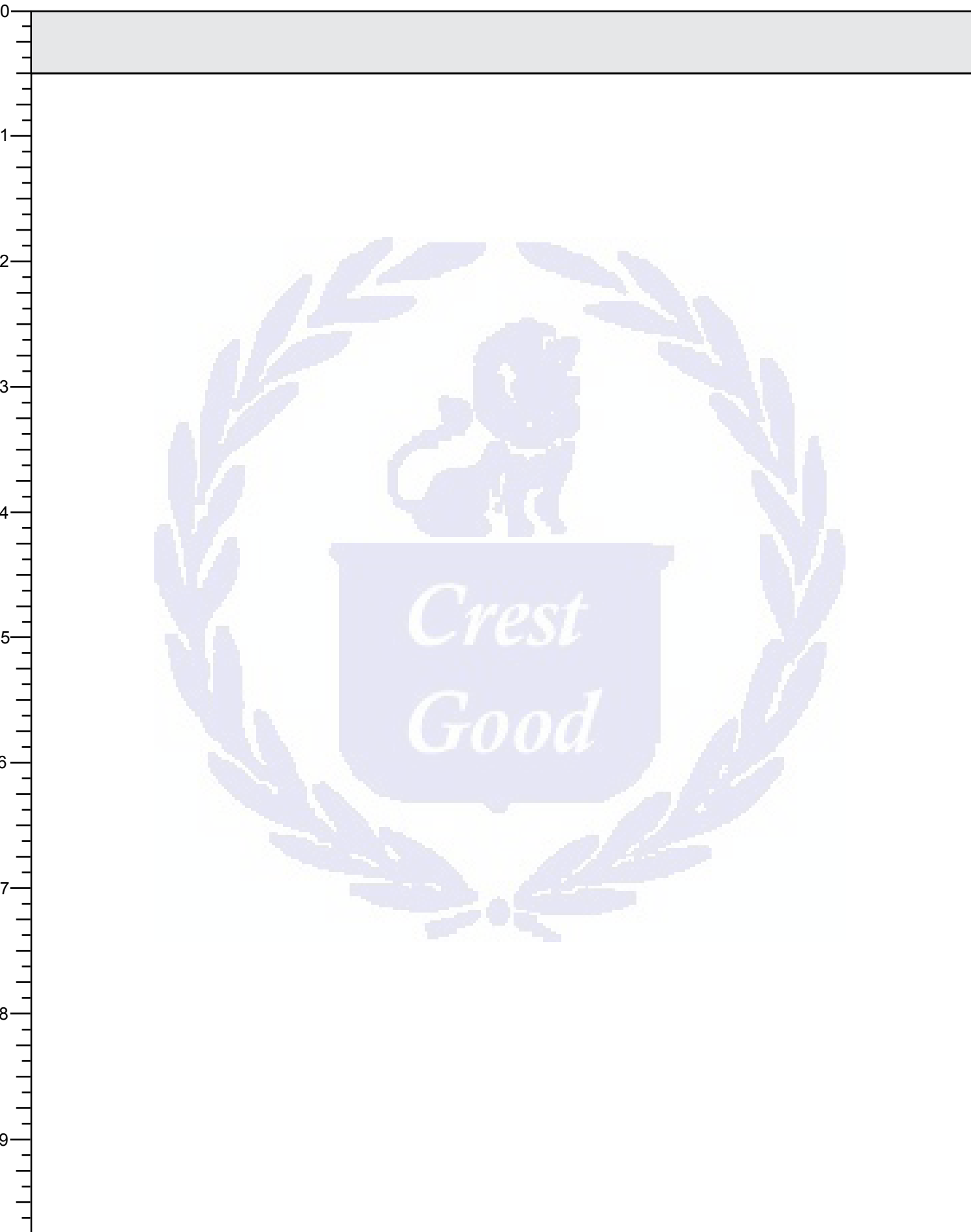




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